

**2025 TERMS & CONDITIONS FOR THE PUBLIC BALLOT OF GENERAL ADMISSION TICKETS
AND WHEELCHAIR TICKETS**

ENGLAND INTERNATIONAL MATCHES ONLY

1. DEFINITIONS

In these Terms & Conditions, the following words or expressions shall have the following meanings:

- 1.1 **Accessibility Requirements:** any accessibility requirements of the Applicant and/or their Guest(s), including but not limited to (i) easy access to particular seats and/or facilities due to mobility impairments; (ii) the need for a person to accompany the Member to support their accessibility requirements;
- 1.2 **Accessibility Requirement Form:** the form completed by the Applicant pursuant to Clause 2.9;
- 1.3 **Adult Ticket(s):** a General Admission Ticket for a Ticket Holder over the age of 15 on the Match Day;
- 1.4 **Applicant:** the person applying through the Ballot via the Platform;
- 1.5 **Applicant's Email Address:** the email address registered to the Applicant's Lord's Account;
- 1.6 **Application:** an entry in the Ballot by an Applicant;
- 1.7 **Ballot:** the ballot to allocate and allow Applicants to purchase Tickets;
- 1.8 **First ODI:** the women's England v India one-day international match scheduled to be played on the Match Day;
- 1.9 **Friends & Family:** any person registered as 'Friends and Family' on the Applicant's Lord's Account. For more information about registering as 'Friends and Family', please visit the step-by-step [here](#);
- 1.10 **General Admission Ticket:** an electronic ticket for admittance and a numbered and reserved seat in the public stand at Lord's for the Applicant and if applicable, their Guest(s);
- 1.11 **Guest:** any guest of the Applicant who has been successful in purchasing Tickets pursuant to Clause 2.11;
- 1.12 **Junior Ticket(s):** a General Admission Ticket for a Ticket Holder who must be under the age of 16 on the Match Day;
- 1.13 **Lord's:** Lord's Ground, London NW8 8QN;
- 1.14 **Lord's Account:** an account registered on the Website created pursuant to the Website Terms of Use;
- 1.15 **Match Day:** any day of the dates shown on the Platform for the (i) Test Match; (ii) First ODI; and (iii) Second ODI all of which have been scheduled to be played at Lord's for which an Applicant has been successful in purchasing or been allocated a Ticket(s);
- 1.16 **MCC:** Marylebone Cricket Club, incorporated by Royal Charter under number RC000862 of Lord's Ground, London NW8 8QN;
- 1.17 **person** shall be deemed to include any individual, company, corporation or other entity;
- 1.18 **Platform:** MCC's ticket platform at <http://tickets.lords.org>;

- 1.19 **Second ODI:** the men's England v South Africa one-day international match scheduled to be played on the Match Day;
- 1.20 **Terms & Conditions:** these terms and conditions;
- 1.21 **Test Match:** the men's England v India Test Match scheduled to be played on the Match Day;
- 1.22 **Ticket(s):** Adult Ticket, Junior Ticket and/or Wheelchair Ticket;
- 1.23 **Ticket Confirmation Email:** the email sent by MCC confirming that the Applicant has been allocated the Ticket(s) pursuant to the Application, which shall be notified via email to the Applicant's Email Address;
- 1.24 **Ticket Terms & Conditions:** the terms & conditions for the sale and allocation of the Tickets for the Match Day copies of which are available on <https://www.lords.org/information/terms-and-conditions>;
- 1.25 **Website:** MCC's website known as: [lords.org](https://www.lords.org);
- 1.26 **Website Terms of Use:** the terms & conditions for the use of the Website, which can be viewed at [here](#).; and
- 1.27 **Wheelchair Ticket(s):** an electronic ticket for admittance to Lord's for a person using a wheelchair within a designated wheelchair space at Lord's.

2. TICKET BALLOT

- 2.1 When making an Application under this Clause 2, MCC uses a third-party payment processor (**Payment Processor**) to process the payment. The processing of the payment will be subject to the terms, conditions and privacy policies of the Payment Processor in addition to these Terms & Conditions.
- 2.2 The Ballot is operated by MCC and in order to make an Application, each Applicant must have an eligible Lord's Account.
- 2.3 The price of the Ticket(s) shall be set out on the Platform at the time of purchase and will be quoted in Pounds Sterling. Unless expressly stated otherwise, the price is inclusive of VAT. MCC shall not be responsible for any exchange rates, fees or charges levied by the Purchaser's bank or payment card provider.
- 2.4 Tickets are offered for sale via the Ballot and Applicants are asked to specify in the Application which type of Ticket they require. The Ballot for Adult Tickets and Junior Tickets is separate to the Ballot for Wheelchair Tickets.
- 2.5 The Ballot opens at **10.00 on 17 October 2024** and closes at **18.00 on 17 November 2024**. The Applicant is permitted to modify or cancel their Application at any time before **18.00 on 17 November 2024**. Any Applications received outside this period will not be considered, even if the Application appears to have been registered.
- 2.6 By making an Application, the Applicant acknowledges and agrees:
 - (a) Tickets are subject to availability and an Application does not guarantee a Ticket(s);
 - (b) that they are limited to one Application for each Match Day and are limited to purchasing the number of Tickets as detailed on the Platform. No bulk entries will be accepted, and duplicate entries will be disqualified;
 - (c) Applications for Junior Tickets can only be made together with an Application for an Adult Ticket;
 - (d) that no Applications can be made for the fifth day of the Test Match;
 - (e) to be bound by these Terms & Conditions and the Ticket Terms & Conditions which are

hereby incorporated into these Terms & Conditions save that in the event of any discrepancy between these Terms & Conditions and the Ticket Terms & Conditions, these Terms & Conditions shall prevail; and

- (f) an Application may be withdrawn at any time prior to the closing date of the Ballot.
- 2.7 A pre-authorized payment of the Ticket(s) must be made at the time of making the Application via the Applicant's Lord's Account through the Payment Processor. MCC accepts all major debit and credit cards for payment for the Ticket.
- 2.8 MCC shall not be responsible for any exchange rates, fees or charges levied by the Members bank or payment card provider.
- 2.9 Once an Application has been submitted, the Applicant shall receive an email confirming receipt and summary of the Application and this shall be sent to the Applicant's Email Address. Within this email and prior to the closing date of the Ballot, the Applicant may submit an Accessibility Requirement Form in relation to Junior Ticket(s) or Adult Ticket(s) to allow MCC to use reasonable endeavours to accommodate any Accessibility Requirements, which shall be subject to Clause 2.6(a), Clause 2.10 and Clause 2.11.
- 2.10 To ensure a fair process, any Applicant submitting Accessibility Requirement Form or an Application for a Wheelchair Ticket may be required by MCC to provide supporting documentation including without limitation a copy of Personal Independence Payment (**PIP**) or Disability Living Allowance (**DLA**). Any Applicant who fails to provide such supporting documentation on MCC's request may not have their Accessibility Requirements met or may not be allocated a Wheelchair Ticket, without any liability to MCC.
- 2.11 Applicants who have successfully been allocated Tickets will receive a Ticket Confirmation Email on or before **4 December 2024** and the payment method used by the Applicant will automatically be charged for the price of the Ticket(s). The Applicant is responsible for ensuring that sufficient funds are available to pay for the Ticket(s). If MCC is unable to collect payment for the Ticket(s), the allocated Ticket(s) will be cancelled without further notice to the Applicant. If applicable, MCC shall use reasonable endeavours to allocate and group together Tickets for successful Applicants who are registered as Friends & Family.
- 2.12 Applicants that do not receive any Ticket Confirmation Email shall be notified by MCC that their Application has not been successful and will not be charged for the Ticket(s). MCC may invite unsuccessful Applicants to purchase Tickets for an alternative Match Day.
- 2.13 The outcome of the Ballot selection communicated by MCC is final.

3. MCC'S RIGHT TO EXCLUDE OR CANCEL

- 3.1 Any Applicant who is banned or suspended by MCC from purchasing Tickets shall either (i) have the Application excluded from the Ballot; or (ii) have any Ticket(s) allocated and/or purchased cancelled in full.
- 3.2 Any Applicant, in MCC's reasonable opinion, purchases Ticket(s) using any software, method or technique (including the creation of multiple Lord's Accounts linked to the Applicant) which is designed to increase the chance of success in the Ballot shall either (i) have the Application excluded from the Ballot; or (ii) have any Ticket(s) allocated and/or purchased cancelled in full as such conduct contradicts the spirit and intention of the Ballot.

4. RESALE OF TICKETS

In accordance with the Ticket Terms & Conditions, any Tickets allocated pursuant to the Ballot are issued on the condition that they are for personal use only and any successful Applicant is strictly prohibited from attempting to resell, reselling, advertising for sale or otherwise transferring the Tickets other than via MCC'S official ticket Resale Platform.

5. GENERAL

- 3.1 MCC cannot accept any responsibility for any damage, loss, injury or suffered by an Applicant as a result of making an Application or as a result of not obtaining a Ticket.
- 3.2 MCC is not responsible for any technical glitches or malfunctions or any other problems out of its control that result in an Application not being properly received by MCC.

- 3.3 MCC reserves the right to: (i) amend these Terms & Conditions, including without limitation as regards the closing date for the Ballot; (ii) disqualify any Applicant who breaches these Terms & Conditions or has acted fraudulently in any way; and/or (iii) cancel, amend, withdraw, terminate or temporarily suspend either the Ballot in the event of any unforeseen circumstances or technical reason outside its control, with no liability to any Applicant.
- 3.4 Any personal data collected by MCC shall be processed by MCC in accordance with MCC's Privacy Notice, which may be viewed at lords.org/privacynotice
- 3.5 These Terms & Conditions are subject to and governed by English law.

Ref: tcgeneraladmissionballot2025 final