

DEBENTURE RESTAURANTS**TWO SEVEN EIGHT RESERVATIONS****TERMS & CONDITIONS 2024****INTERNATIONAL, THE HUNDRED AND VITALITY BLAST MATCHES****January 2024****1. DEFINITIONS**

In these Terms & Conditions (except where a different interpretation is necessary in the context) the words and expressions set out below shall have the following meanings:

- 1.1 **Application:** an application for a Reservation on a Match Day;
- 1.2 **Centurions:** the Centurions restaurant located in the Mound stand at Lord's;
- 1.3 **Charges:** the charges a Debenture Holder has agreed to pay MCC for the Service as detailed on the Platform;
- 1.4 **Debenture Holder:** a person or persons specified in MCC's register as the holder of a Grand Stand Silver Debenture;
- 1.5 **First Test Match:** the men's England v West Indies Test Match scheduled to be played on a Match Day;
- 1.6 **Grand Stand Silver Debenture:** the debenture scheme with guaranteed access to designated seats within the Upper Grand-Stand, with dining rights to the Two Seven Eight Restaurant within the Grand-Stand and entitlement to apply to Centurion's Restaurant during Vitality Blast Matches and Hundred Matches;
- 1.7 **Guest(s):** a guest of a Debenture Holder with a Reservation;
- 1.8 **Hundred Match(es):** both men's and women's matches played in a "100-ball" per innings format, which are scheduled to be played as part of The Hundred competition;
- 1.9 **Lord's:** Lord's Ground, London NW8 8QN;
- 1.10 **Match Day:** any day of the dates shown on the Platform for the (i) First Test Match; (ii) Second Test Match; (iii) One-Day International; (iv) T20I Match; (v) Hundred Matches; and (vi) Vitality Blast Matches which are scheduled to be played at Lord's for which a Debenture Holder has been allocated a Reservation(s);
- 1.11 **MCC:** Marylebone Cricket Club of Lord's, London NW8 8QN;
- 1.12 **One-Day International:** the men's England v Australia one-day international match scheduled to be played on a Match Day;
- 1.13 **Platform:** MCC's Ticket platform, SRO at: tickets.lords.org;
- 1.14 **Reservation:** a booking reservation at Two Seven Eight for the Service made in accordance with paragraph 2 or paragraph 3;
- 1.15 **Second Test Match:** the men's England v Sri Lanka Test Match scheduled to be played on a Match Day;
- 1.16 **Service:** the provision of food and beverage by MCC to a Debenture Holder and their Guests with a Reservation;

- 1.17 **Sitting Time:** the strict allocated time for a table pursuant to a Reservation;
- 1.18 **T20I Match:** the women's England v New Zealand T20I Match scheduled to be played on the Match Day;
- 1.19 **Terms & Conditions:** these terms & conditions;
- 1.20 **Terms & Conditions for the Sale and Allocation of Tickets:** the terms & conditions for the sale and allocation of the Tickets for the Match Day copies of which are available on <https://www.lords.org/information/terms-and-conditions>;
- 1.21 **Two Seven Eight:** the Two Seven Eight restaurant located in the Grand Stand at Lord's; and
- 1.22 **Vitality Blast Matches:** a match limited to 20 overs per innings between Middlesex and a visiting team which is scheduled to be played as part of the Vitality Blast.

2. APPLICATION

- 2.1 Debenture Holders wishing to exercise their dining rights are required to make an Application in accordance with paragraph 2.2.
- 2.2 Applications must be made online via the Debenture Holder's account on the Platform or over the telephone. By making an Application, the Debenture Holder will be deemed to have accepted and agreed to be bound by these Terms & Conditions.
- 2.3 Subject to paragraph 4.2, Reservations are limited to table numbers of no more than six.
- 2.4 Reservations may only be made for days one to four of the First Test Match and Second Test Match. For the avoidance of doubt, no Reservations can be made for the fifth day for the First Test Match and Second Test Match.
- 2.5 The Application process opens at **10:00 GMT on Tuesday 12 March 2024** and closes at **17:00 GMT on Tuesday 9 April 2024** (Application Period). Any entries received outside the Application Period will not be considered, even if an Application appears to have been registered and Debenture Holders shall be required to follow the process outlined in paragraph 3.
- 2.6 A Debenture Holder who has been allocated a Reservation will be notified on or before **Tuesday 30 April 2024** via email to the email address registered to the Debenture Holder's account on the Platform. MCC encourages Debenture Holders to check their junk email inbox in case the email is caught by spam filters. The outcome of the Reservation allocation communicated by MCC is final.
- 2.7 Debenture Holders who are allocated a Reservation must pay the Charges online as soon as reasonably practicable via the Platform but in any event by no later than Friday 17 May 2024, failing which the Reservation will be released for sale. Subject to paragraph 5.1, the Charges are non-refundable unless otherwise agreed by MCC. MCC accepts all major debit or credit cards for payment of the Charges. If no payment is made, MCC reserves the right to cancel the Reservation.

3. RESERVATIONS FOLLOWING THE APPLICATION PERIOD

- 3.1 In the event that there are covers remaining at Two Seven Eight following the Application Period and MCC's allocation, Reservations shall be offered to Debenture Holders on a first come, first served basis, subject to availability.
- 3.2 Subject to paragraph 4.2, Reservations are limited to table numbers of no more than six.
- 3.3 If paragraph 3.1 applies, any Debenture Holder can make a Reservation online only via the Platform and payment for the Charges must be made in full and cleared funds at the time of making the Reservation. MCC accepts all major debit and credit cards for payment for the Charges.
- 3.4 If a Debenture Holder has been successful in making a Reservation under paragraph 3.3, they

will be notified via email to the email address registered to the Debenture Holder's account on the Platform.

4. TWO SEVEN EIGHT REGULATIONS

- 4.1 By making a Reservation, the Debenture Holder accepts and acknowledges that:
- (a) the Sitting Time shall be advised following confirmation of a Reservation. The Debenture Holder and their Guests are asked to arrive at the designated Sitting Time as this time cannot be amended. Tables will only be held for 15 minutes before being released without further notice or liability. If a Debenture Holder is running late for any reason, they are asked to call the Restaurant Reservations telephone line on 020 7616 8563 as soon as possible. Debenture Holders should note that there is no guarantee that tables will be held for any longer than 15 minutes. If a table has had to be released, in such circumstances, a Debenture Holder acknowledges that they and their Guests will be asked to wait to alleviate pressure on the Service;
 - (b) entry to Two Seven Eight will be subject to such health, safety and security rules and regulations which may be in place from time to time;
 - (c) MCC does not accept cash payments. Two Seven Eight is cashless and accepts all major contactless debit and credit cards, with chip and pin applying for purchases over the contactless payment limit and a mobile or wearable payment device, including Apple Pay and Google Pay, which support high-value contactless payments;
 - (d) the dress code for entry to Two Seven Eight is smart/casual. Smart jeans are acceptable; shorts should be tailored; flip flops and trainers are not permitted; and
 - (e) they must bring this paragraph 4 to the attention of any Guest;
- 4.2 If a Debenture Holder requires a table for more than six or wishes to share a table with another Debenture Holder, they should contact the debenture team direct at debentures@mcc.org.uk or by telephone on 020 7616 8726. Notwithstanding the foregoing, Debenture Holders acknowledges that there is no guarantee that such requests will be able to be fulfilled.
- 4.3 If a Debenture Holder has, or any of their Guests have, any dietary requirements or food allergies, the Debenture Holder must provide details of the same to MCC by following the link in their confirmation email no later than 14 days prior to the Match Day for which they have a Reservation. Failure to do so means that dietary requirements or food allergies will not be able to be accommodated. If a Debenture Holder has any queries or wishes to discuss their Reservation further, they should call 020 7616 8726 or email debentures@mcc.org.uk.
- 4.4 A Debenture Holder must inform MCC of any wheelchair or other special access requirements no later than 14 days prior to the Match Day.

5. EVENTS OUTSIDE MCC'S CONTROL

- 5.1 If the Match Day is cancelled or changed in accordance with the Terms & Conditions for the Sale and Allocation of Tickets, MCC shall cancel the corresponding Reservation for that Match Day by giving notice to the email address registered to the Debenture Holder's account on the Platform. Any cancellation shall be made in MCC's sole and absolute discretion without reason or explanation and such decision shall be final.
- 5.2 If paragraph 5.1 applies, MCC shall have no liability or obligation to a Debenture Holder other than refunding the Charges paid by the Debenture Holder under paragraph 2.5 or paragraph 3.3 within 30 days following the Match Day.

6. CANCELLATION

If, for unavoidable reasons, a Debenture Holder wishes to cancel a Reservation prior to the Match Day, the Debenture Holder must notify MCC by email within 14 days of the Match Day at debentures@mcc.org.uk. However, subject to paragraph 5.1, the Charges are non-refundable unless otherwise agreed by MCC.

7. REFUNDS

- 7.1 If the Match Day is abandoned for adverse weather, no refunds of the Charges will be issued.
- 7.2 With respect to the fourth day of the First Test Match and Second Test Match, if there is no play on the fourth day because the First Test Match and/or Second Test Match has been completed before the scheduled conclusion, MCC shall refund the Charges paid by the Debenture Holder under paragraph 2.5 or paragraph 3.3 within 30 days of the relevant Match Day.

8. GENERAL

- 8.1 MCC is not responsible for any technical glitches or malfunctions or any other problems out of its control that result in an Application not being properly received by MCC.
- 8.2 MCC cannot accept any responsibility for any damage, loss, injury or disappointment suffered by a Debenture Holder as a result of an Application or from the Debenture Holder using the Platform or as a result of not obtaining a Reservation.
- 8.3 MCC reserves the right to: (i) vary these Terms & Conditions, including without limitation the closing date of the Application process; and (ii) cancel, amend, withdraw, terminate or temporarily suspend either the Application process and/or Platform in the event of any unforeseen circumstances or technical reason outside its control, with no liability to any Debenture Holder.
- 8.4 Any personal data collected by MCC shall be processed by MCC in accordance MCC's Privacy Notice which may be viewed at lords.org/privacynotice.
- 8.5 These Terms & Conditions are subject to and governed by English Law.

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